

# OLAO Lean Six Sigma Green Belt Training

The Office of Logistics and Acquisition Operations (OLAO) will host a five (5) day training for federal employees on Lean Six Sigma, a process improvement methodology, to help you address challenges in your daily responsibility.

## What is Lean Six Sigma (LSS)?

Lean Six Sigma is a set of methodologies used to systematically improve processes by:

- Emphasizing quality and/or speed of product or service delivery
- Eliminating sources of variation (defects) and waste
- Targeting process improvements around issues voiced by customer and organization
- Measuring performance against original process requirements (baseline)

## What will I learn?

In the 5 day training course, you will learn the LSS DMAIC methodology to improve quality, productivity, customer satisfaction, and/or efficiency while reducing cost and/or waste. This course will include:

- Application of the DMAIC methodology
- Proper identification of the scope and problem
- Appropriate method to measure current and future process
- Tips and techniques to uncover root causes for problems
- Data for decision making through statistical analysis
- Lean techniques to reduce waste; Seven Forms of Waste
- Techniques to properly institutionalize improvements

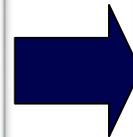
## What is the certification process?



At the completion of this course you will take the LSS Green Belt Exam. Individuals with passing scores will be eligible for OLAO's LSS Green Belt Certification Program. Eligible LSS Green Belt candidates must show the ability to apply LSS principles by successfully leading and completing a LSS project to obtain their LSS Green Belt Certification.



Before LSS



After LSS

## Course Information

**When:** 8:00 AM - 4:00 PM on  
May 13 – 17, 2013

**Where:** 6001 Executive Boulevard Rockville, MD -  
Training Room A1/A2

**Who:** Enrollment is open to all NIH Employees

**Cost:** Course is free; Cost to non-OLAO employees for mentoring

## Contact Information

For more information or to sign up for classes, please email Brenda Brooks – [brenda.brooks@nih.gov](mailto:brenda.brooks@nih.gov)

